Appendix A:

20-Hour Course Topic and Competency Skills List for the U.S.

Adapted for use in the United States from the WHO/UNICEF International Guidelines

Objectives	Content
Discuss the rationale for	Session 1: The BFHI – a part of the Global Strategy
professional, government and international policies that promote, protect and support breastfeeding in the United States.	 The Global Strategy for Infant and Young Child Feeding and how the Global Strategy fits with other activities The Baby-Friendly Hospital Initiative How this course can assist health facilities in making improvements in evidence-based practice, quality care and continuity of care
Demonstrate the ability to	Session 2: Communication skills
communicate effectively	Listening and learning
about breastfeeding.	Skills to build confidence and give support
	Arranging follow-up and support suitable to the mother's situation
Describe the anatomy and	Session 3: How milk gets from the breast to the baby
physiology of lactation	Parts of the breast involved in lactation
and the process of	Breast milk production
breastfeeding.	The baby's role in milk transfer
	Breast care
Identify teaching points	Session 4: Promoting breastfeeding during pregnancy
appropriate for prenatal	Discussing breastfeeding with pregnant women
classes and in interactions	Why breastfeeding is important
with pregnant women.	Antenatal breast and nipple preparation
	Women who need extra attention
Discuss hospital birth	Session 5: Birth practices and breastfeeding
policies and procedures	 Labor and birth practices to support early breastfeeding
that support exclusive	The importance of early skin-to-skin contact
breastfeeding.	Helping to initiate breastfeeding
	Ways to support breastfeeding after a cesarean birth
	BFHI practices and women who are not breastfeeding
Demonstrate the ability to	Session 6: Helping with a breastfeed
identify the hallmarks of	Positioning for comfortable breastfeeding
milk transfer and optimal	How to assess a breastfeeding
breastfeeding.	Recognize signs of optimal positioning and attachment
	Help a mother to learn to position and attach her baby
	When to assist with breastfeeding
	The baby who has difficulty attaching to the breast

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Objectives	Content
Discuss hospital postpartum management policies and procedures that support exclusive breastfeeding.	Session 7: Practices that assist breastfeeding Rooming-in Skin-to-skin contact Baby-led feeding Dealing with sleepy babies and crying babies Avoiding unnecessary supplements Avoiding bottles and teats
Discuss methods that may increase milk production in a variety of circumstances.	Session 8: Milk supply Concerns about "not enough milk" Normal growth patterns of babies Improving milk intake and milk production
Identify teaching points to include when educating or counseling parents who are using bottles and/or formula.	 Session 9: Supporting the non-breastfeeding mother and baby Counseling the formula choice: a pediatric responsibility Teaching/assuring safe formula preparation in the postpartum Safe bottle feeding; issues with overfeeding and underfeeding
Discuss contraindications to breastfeeding in the United States as well as commonly encountered areas of concern for breastfeeding mothers and their babies.	 Session 10: Infants and mothers with special needs Breastfeeding infants who are preterm, low birth weight or ill Breastfeeding more than one baby Prevention and management of common clinical concerns Medical reasons for food other than breast milk Nutritional needs of breastfeeding women How breastfeeding helps space pregnancies Breastfeeding management when the mother is ill Medications and breastfeeding Contraindications to breastfeeding
Describe management techniques for breast and nipple problems.	Session 11: Breast and nipple concerns Examination of the mother's breasts and nipples Engorgement, blocked ducts, and mastitis Sore nipples
Identify acceptable medical reasons for supplementation of breastfed babies according to national and international authorities.	 Session 12: If the baby cannot feed at the breast Learning to hand express Use of milk from another mother Feeding expressed breast milk to the baby

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Objectives	Content
Describe essential components of support for mothers to continue breastfeeding beyond the early weeks.	Session 13: Ongoing support for mothers Preparing a mother for discharge Follow-up and support after discharge Protecting breastfeeding for employed women Sustaining continued breastfeeding for 2 years or longer
Describe strategies that protect breastfeeding as a public health goal.	 Session 14: Protecting breastfeeding The effect of marketing on infant feeding practices The International Code of Marketing of Breast-milk Substitutes How health workers can protect families from marketing Donations in emergency situations The role of breastfeeding in emergencies How to respond to marketing practices
Identify barriers and solutions to implementation of the Ten Steps to Successful Breastfeeding that comprise the Baby-Friendly Hospital Initiative.	Session 15: Making your hospital or birth center Baby-Friendly® The Ten Steps to Successful Breastfeeding What "Baby-Friendly" Practices mean The process of becoming a Baby-Friendly hospital or birth center

Skills Competencies for Maternity Staff:

- 1. Communicating with pregnant and postpartum women about infant feeding
- 2. Observing, assessing and assisting with breastfeeding
- 3. Teaching hand expression and safe storage of milk
- 4. Teaching safe formula preparation and feeding